

# NSWGA TRAINERS COACHES INSTRUCTORS MEETING JULY 2022



SAFETY MANAGER DISCUSSIONS + Q&A FORUM

**DREW MCKINNIE** 





- Safety GFA Safety Policy Commitment
- "This means doing the right things, to high standards, the right way."

"The right way means the safe way, in a recreational and sporting aviation environment, with volunteer participants."

- Not an empire!
- Safety achieved through Operations, Soaring Development, Airworthiness

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he Gliding Federation of ustralia Inc.



**Safety Management System** 

### Safety Bulletin

No. 03/22

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#### **Safety Policy Commitment**

The GFA President, who is Board Chairman, has signed a new GFA Safety Policy Commitment, attached below, for reference by members, clubs, regional associations, GFA departments, executi and board.

This document is a one-page summary statement of GFA and Gilding Australia's commitment to safet outcomes, principles, risk-based systems, standards, continuous improvement, resourcing, culture an behaviour to achieve better safety vious, as the safety source of the safety of the s

#### HY IS THIS IMPORTANT?

The commitment describes how we wish to do safety, better, collectively! It reinforces our intent to work with clubs and members, giving highest priority to not harming members, other airspace users an the public, minimising fatal and serious injury acident rates, operating responsibly and safely in a multi user aviation environment, and cultivating a positive safety culture that encourages open reporting within a lust culture.

This statement of safety policy commitment is also a foundation component of the GFA Safety Management System (SMS). A revised SMS is being developed now, part of our transition to becoming a CASA Approved Self-administering Aviation Organisation (ASAO) under Civil Aviation Safety Regulations (CASR) Part 149.

The importance of the new SMS is such that it will be promoted to publication later in 2022 as the GF/ Manual of Standard Procedures (MOSP) Part 5 Safety Management System. It will therefore be an authoritative reference, part of the GFA Exposition, under Part 149.

Best practice for all organisations is to have a safety policy commitment, signed by the Accountable Manager. Clubs are encouraged to develop safety policy commitments along similar lines, stillad their local environment, signed by their President and shared with members, in advance of the revise SMS.

A.R. (Drew) McKinnie GFA Safety Manager

Attachment: GFA MOSP Part 5 SMS Policy Commitment SMS 002 Version 1, 09/02/2022

SB 03/22 of 9 February 2022

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#### GLIDING FEDERATION OF AUSTRALIA BOARD CHAIR AND CEO SAFETY POLICY COMMITMENT

The Gliding Federation of Australia Inc, trading as Gliding Australia, an Approved Self-Administering Aviation Organisation, supports clubs and members in pursuing safe and enjoyable sporting aviation with a simple vision — ONE TEAM — ONE SPORT — ONE GLIDING.

Our purpose is to provide a safe environment for all people to experience the thrill of gliding, provide opportunities and foster excellence in all areas of the sport whilst recognising our responsibility to the wider a

This means doing the right things, to high standard right way. The right way means the safe way, in a recreational and sporting aviation environment, with your transfer participants.

Commitment: We are genuinely committed to safety. We not regard safety as an add-on, rather as an outcome of or collective activities, at national, regional and club levels. We achieve safety through our commitments to resourcing and cloing the right things in airworktiness, training, operations, sporting events, administration, member care, all specialist aspects of our sport.



Culture: We wish to cultivate and embed a positive safety culture in gliding activities, encouraging free and open reporting within a just culture, with open discussion of safet feedback to members and clubs. We encourage members seek improvements and support high standards of airmanship, airworthiness, training, operations in the air an on the ground, personal behaviour, and positive example. V

Risk: Risk management principles and processes are not encumbrances. They are timrais to departmental and dub experience with selection of professional in gliding operations and almorthiness. We strive to minimise the risks associated with gliding operations to reasonable levels, so we can enjoy freedom to by in shared airspace, whilst protecting the welldering of members, other airspace, users and the miligating risks. We share obligations to report and address hazards.

Policies and Processes: We are all bound by rules, egulations, standards and obligations to operate as esponsible, risk aware aviation participants. We seek to implify their application wherever possible. We expect GF members to know and understand them, appropriate to the process of process o respective roles and responsibilities. If we find rules and processes prevent safety outcomes, we must raise those concerns to responsible officers and departments, preferably with proposed remedies. Wilful rule violations and workarounds are contrary to positive, just culture. We willingly support reporting processes.

kning and resourcing: chaing is a great sport, mass ossible by teamwork and club support. At national and club vivels, we strive to ensure that skilled and trained people, formation, processes, resources are available to implement afe operations. Accountabilities and responsibilities for flyin afety are defined at all levels.

rrors: It is vital to acknowledge the inevitability of some uman errors, that we sometimes make mistakes. They lould be openly admitted, with responses tailored to bette evention, stronger defences against adverse wrisequences. We must learn from mistakes, talk openly bout how we can "do safety better".

Reporting: This means all members supporting a safety occurrence reporting and analysis system, that monitors trends and actions, provides safety awareness feedback of education to members. This in turn drives improved operational and anvecthments safety systems and processes, of the safety systems and processes, which is supported to the safety systems and processes, which is supported to the safety systems and processes, or support to the safety systems and processes may be driven by plot and member errors, sometimes exacerbated by external, systemic, consastional and cultural factors.

mergencies: With the best will in the world, things can still o badly wrong, Gilding is an interently dangerous preadtonal aviation activity, with obvious risks. We have seponsibilities to plan for emergency events, to be best repared to respond and minimise adverse consequences. Fe support emergency response planning at national and ub levels including supervisors at operational level.

Reviews: We support and implement safety audits and reviews, ensuring risk mitigation actions are taken. We m continuously monitor and review our safety performance, adjusting our practices and controls. We encourage all members, clubs and GFA officials to exercise vigilance, counter complacency, support safety awareness, for our mutual benefit.

Key Factors: GFA gives highest priority to not harming members, other airspace users and the public, minimising fatal and serious injury accident rates, operating responsib and safely in a multi-user aviation environment, and cultivating a positive safety culture that encourages open



STEVE PEGLER President, Chair GFA Board 9 February 2022







- Safety CASR Part 149 Transition
- 4 Key Positions
  - Accountable Manager (CEO)
  - Safety Manager (SM)
  - Executive Manager Operations (EMO)
  - Executive Manager Airworthiness (EMA)
- New GAus MOSP Part 5 Safety Management System Manual
- Defined responsibilities, relationships
- Simplified Emergency Response Plans & Club Templates







- Safety Integrated with Operations,
   Airworthiness, Training, Soaring Development,
   Aerodrome Upkeep etc!
- KISS Principle
- Safety Network Talent Pool
   Share the expertise where we can
   Use volunteer effort better
- Audits ➤ Independent Safety Reviews
- Reporting systems improvements ➤ Feedback







- Safety Culture & Behaviours
- Positive Safety Culture
   More than Just Culture
- Safety Conversations & Changes
- Learning, Education, Awareness Flexibility
   Questioning
   Reporting

### **POSITIVE SAFETY CULTURE REPORTING CULTURE JUST CULTURE** People enabled to report Errors & unsafe acts not safety concerns, occurrences punished if no intent, or without fear of blame no wilful breach **QUESTIONING CULTURE** Thinking, Understanding **LEARNING CULTURE FLEXIBLE CULTURE** Organisation learns from Organisation and members errors, makes positive adapt to changing demands change





- Safety & Standardisation
- Evolution of Integrated Training System
- Learning from accidents, near misses
- Learning from training errors
- Learning from student feedback
- Learning from development of trainers, instructors & coaches
- Key Messages
- Common Problems
- Warnings





# **SAFETY & TRAINING**



- Train the Trainer TPT Manual
- Human Factors, Adult Learning,
   Communications, Handover Takeover...
- Thresholds of Intervention!
- Types of Interventions!





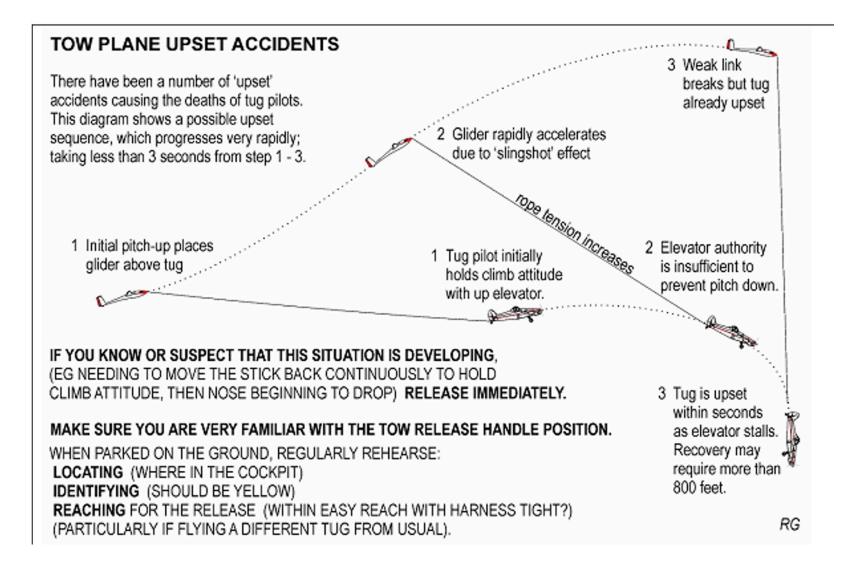


- Train the Trainer Timely Responses and Interventions
- Human Factors Startle response!
- Some Situations require immediate Takeover...
- Very short timescales to have safe outcomes:
  - Wing drop winch launch
  - Rope / cable break full climb winch launch
  - Spin entry low level
  - Undershoot
  - Mishandled transition from approach to flare
  - Strong wind circuit, late base turn
  - Aerotow tug upsets vertical and lateral
  - Avoidance of mid air collision





















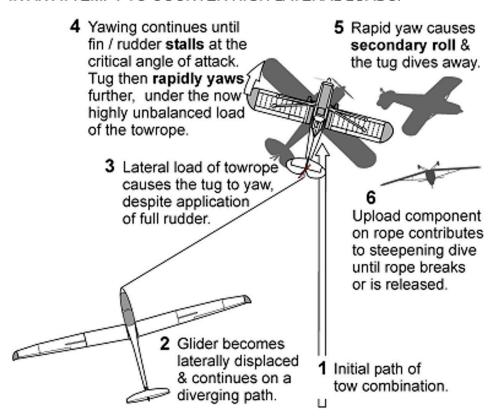






IF YOU THINK THAT THIS SITUATION IS DEVELOPING, RELEASE IMMEDIATELY.

DO NOT APPLY LARGE RUDDER DEFLECTIONS IN AN ATTEMPT TO COUNTER HIGH LATERAL LOADS.









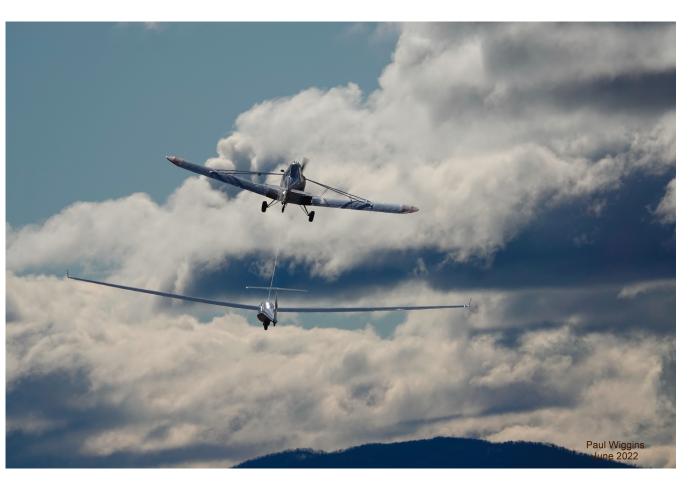




- Tick tick tick tick oh shit!
- INTERVENTIONS
  - Comment / Suggestion
  - Direction / Command
  - MY AIRCRAFT!

### THRESHOLDS OF INTERVENTION

- Loss of Control Authority
- Lose Sight of Towplane
- Large Displacement Out of Position
- Large Rate of Movement Out of Position
- Lack of Student Correction
- Student Overloaded
- Pucker Factor!





# SAFETY & TRAINING-THREAT & ERROR MGT



- THREAT & ERROR MANAGEMENT
  - THREATS COME AT US
  - ERRORS COME FROM US
  - BOTH MAY CAUSE UNDESIRED AIRCRAFT STATES
- TEM INCLUDED IN ALL GPC UNITS
- ANTICIPATION OF PROBLEM AREAS
- KEY MESSAGES HELP AVOID UNDESIRED AIRCRAFT STATES – HELP AVOID NEED TO APPLY SUPERIOR SKILLS TO GET OUT OF TROUBLE





# SAFETY & TRAINING – THREAT & ERROR MGT





Unit 13A - Launch & Release (Aerotow)

### **KEY MESSAGES**

- Early introduction of the aerotow launch is inappropriate. It can reduce a student's confidence
  and will probably prolong their training. The student must not be introduced to aerotow until
  their competence in smooth and reasonably accurate co-ordination of aileron, elevator and
  rudder controls has been acquired. Only when the student can maintain straight flight and
  gentle turns at 60, 65 and 70 knots, without over-controlling or jerky movements can towing
  instruction be commenced not before.
- The student's initial and early attempts to fly the aerotow launch must always start at a safe height, say above 800' AGL, and will be progressively lowered as their skills develop.
- In the introduction to aerotow, the student should be taught to remedy small divergences from position by keeping the glider's wings parallel with the towplane's wings using aileron, and then using rudder only to ease the glider into position. This is supported by the glider's self-centring tendency when using a nose release.
- Lookout during aerotow launch is critical. Get the student to look to the horizon, ahead and to the side; do not let them fixate on the towplane.
- Emphasise that if the pilot loses sight of the towplane, then the tow rope must be immediately released.



# SAFETY & TRAINING - THREAT & ERROR MGT



### **COMMON PROBLEMS**

Problem	Probable Cause
Glider swinging from side to side behind tug.	Student trying to use aileron alone to control the glider in roll, thereby inducing large amounts of adverse yaw. In the early stages of learning aerotow, the trainer should assist the student to get back into position, as the effort of students to stop this swinging on their first aerotows often leads to even larger oscillations.
Glider much too low behind tug (very common).	Failure to use slipstream as primary reference for towing position. Failure to adjust trim to provide stable platform in normal low-tow position.
Student over-controlling on aerotow.	Student has forgotten, or has never been instructed, that the stable platform works just as well on tow as in straight flight. A good demonstration of this will produce excellent results.
<ul> <li>Having got out of position and managed to start moving the glider back into position, student has difficulty in stopping the glider in the correct place.</li> </ul>	Student has not developed the required amount of anticipation needed to apply corrective controls a little before the glider gets into position. Student may possibly have been put onto aerotowing too early in training.



# SAFETY & TRAINING – THREAT & ERROR MGT



### **KEY MESSAGES**

- Launch emergencies are easily resolved provided thought and planning takes place.
- At all times maintain safe speed near to the ground.
- At all times maintain situational awareness, aircraft control and safety.
- Locate, identify, and operate controls correctly during all phases of practice emergencies.
- Verbalise options for launch failure on all flights, dual or solo.

### **COMMON PROBLEMS**

Problem	Probable Cause
Student unskilled so unable to handle the extra workload.	Unit commenced too early
Student just repeats common phrases without assessing if there is sufficient room to do what is stated	Not understanding how much room is required to land straight ahead or turn back.
Incorrect decisions following rope break	Insufficient situational awareness
Student makes basic flying errors under emergency practice	Unskilled. Needs more practice.



# SAFETY & TRAINING – THREAT & ERROR MGT



### THREAT AND ERROR MANAGEMENT

- Do not exceed personal minima.
- If uncurrent on type with some of these exercises undertake refresher practice with your CFI or a more experienced trainer prior to conducting instructing in this unit.
- Student may react much more slowly than you expect, if too slow take over.
- Don't underestimate the amount of height loss in turnback procedures.
- Turnback or low level rope break practices should not be carried out in busy circuit traffic sequences.
- Watch the rope go before manoeuvring after release is called.
- If sight of the tug is lost at any time, release immediately!!!
- During hook-up procedures watch out for the tug pilot commencing a left turn when the glider is manoeuvring into the left echelon position.
  - This will cause the rope to develop a bow rapidly if the glider does not mirror left turn immediately.
  - Release rope before loop gets anywhere near the wing.



# SAFETY & TRAINING – BETTER OUTCOMES VIA NEW INTEGRATED TRAINING SYSTEM



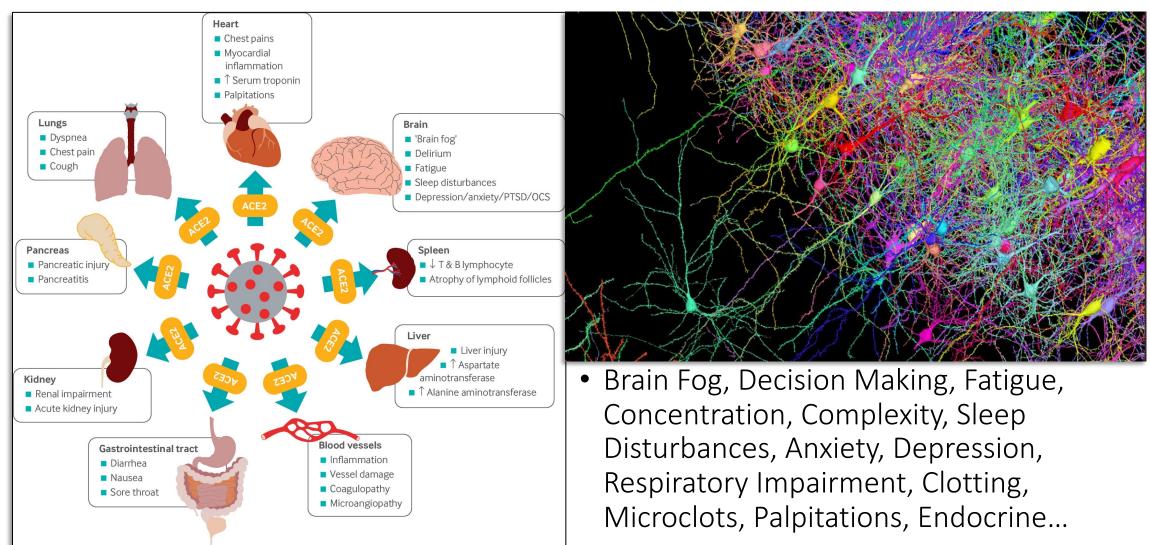
- Safety Commitment & Policy
- "This means doing the right things, to high standards, the right way."
- Outcomes through normal operations airworthiness & training
- Positive Safety Culture
- Standardisation
- Time Critical Responses Interventions
- Tug Upset Examples
- Thresholds of Intervention
- Threat & Error Management





# SAFETY & UNKNOWN IMPACTS - LONG COVID







# NSWGA TRAINERS COACHES INSTRUCTORS MEETING JULY 2022



SAFETY MANAGER DISCUSSIONS + Q&A FORUM

**DREW MCKINNIE** 

MOSP PART 1 ADMIN

MOSP PART 1

Governance

Organisation

Manuals

MOSP PART 2
OPERATIONS

MOSP PART 2

Operations Safety

**Standards** 

Qualifications

Training

**Audits** 

Manuals

MOSP PART 3
AIRWORTHINESS

MOSP PART 3

AW Safety

Certification

**AW Standards** 

**BSE & Manuals** 

Qualifications

Training

**Audits** 

MOSP PART 4
SOARING DEVEL

**MOSP PART 4** 

Competition Safety

Qualifications

Organisation

Manuals

MOSP PART 5
SAFETY MGT SYS

MOSP PART 5

Safety Policy
Commitment

Culture

Risk Mgt

Responsibilities

Emergency Response

Reporting

Auditing

Education

MOSP PART 5
SAFETY MGT SYS

MOSP PART 5

Safety Policy Commitment

Culture

Risk Mgt

Responsibilities

Emergency Response

Reporting

Auditing

Education

Emergency Response Plan

Safety Bulletins

Risk Register

Educative Materials

**Club Templates** 

Club SM Guide

Independent Safety Reviews

Ops Safety Bulletins

Competition Safety Pack

Competition SM Guide

AW Advisories
Bulletins

CFI Guidance Accidents Media Response OAN 3/12(1)

Occurrence Summaries AW Occurrence Briefs POOR PILOT LOOKOUT & SA PRACTICES

FLIGHT IN POOR VISIBILITY

GAGGLE FLYING & FLIGHT NEAR AERODROMES

INFLIGHT
DISTRACTION
FATIGUE STRESS

POOR PILOT VISION

#### TRAINING – GPC STANDARDS

UNIT 1 LOOKOUT AWARENESS
9 LOOKOUT SCAN PROCEDURES
21 RADIO USE &
ENDORSEMENT
22 USE OF SA AIDS
23 RULES OF THE AIR
24 HF & PILOT LIMITATIONS
25 THREAT AND ERROR
MANAGEMENT
32 SOARING WITH OTHER
GLIDERS

36 AIRSPACE & NAVIGATION
38 METEOROLOGY & FLIGHT
PLANNING
39 ADV INSTRUMENTS &

FLIGHT COMPUTERS

44 AWARD OF GPC

**FLIGHT REVIEWS** 

INSTRUCTOR TRAINING STANDARDS & REVIEWS

#### **IMSAFE**

#### **PILOT MEDICAL**

STANDARDS & CREDENTIALS
GP CERTIFICATION REQTS
MEDICAL FREQ OVER 40

#### **USE OF SA AIDS**

RADIO FLARM ADS-B & EC NAVIGATION AIDS

#### **OPERATIONAL RULES**

RULES OF THE AIR
AD PROCEDURES
AIRSPACE PROCEDURES
COMPETITION RULES LIMITS

LOSS OF SA

MID-AIR

**COLLISION** 

#### **AIRWORTHINESS**

RADIO, FLARM, ADS-B & EC CANOPY MAINTENANCE FORM 2 & BSE STANDARDS CRASHWORTHINESS

#### **EDUCATION & AWARENESS**

SAFETY SEMINARS
SOAR REPORT ANALYSES
OCCURRENCE SUMMARIES
JUST CULTURE

#### **OPERATIONAL PRACTICES**

SAFETY BRIEFINGS
COMPETITION BRIEFINGS
TRAINING PANELS
DISCIPLINE MEASURES

# ACTIONS ACTIONS

USE OF RADIO MAYDAY CANOPY JETTISON USE OF PARACHUTE

USE OF RADIO PAN PAN

CONTROLLABILITY CHECKS
PRECAUTIONARY LANDING

#### **SEARCH AND RESCUE**

USE OF RADIO
CONTACT ATSB
CONTACT EMERGENCY
SERVICES

#### **IMMEDIATE RESPONSE**

USE OF RADIO
SAFETY OF LIFE & FIRST AID
CONTACT ATSB & EMERGENCY
SERVICES

#### **EMERGENCY RESPONSE**

ACTIVATE ERP
AID TO EMERGENCY SERVICES
ON SCENE EVIDENCE

LOSS OF LIFE
INJURY
AIRCRAFT DAMAGE
PROPERTY LOSSES

EMERGENCY RESPONSE FAILURES & ERRORS

LOSS OR
COMPROMISE OF
EVIDENCE &
INVESTIGATIONS

TRAUMA & PTSD CLUB & MEMBER & FAMILY IMPACTS

GFA & CLUB
REPUTATION COST
COMMERCIAL &
LEGAL IMPACTS