



GFA GOMEMBERSHIP

A new membership system for the GFA

WHAT IS CHANGING?

- GoMembership replaces all membership and club management for the GFA
- Takes payments and manages Membership purchase and Renewal
- Manages all Member Profile details
- Manages Club affiliations
- Manages AMO affiliations and payments
- Qualifications and Credential Management (Endorsements and Authorities)
- Event promotion and Management, booking and ticket purchase
- Link to GoMembership <https://gfa.azolve.com> will be available on the GFA Website

WHAT IS NOT CHANGING?

- SOAR Reports
- Form 2 Kits
- Aircraft Register
- GPC and OO applications
- GFA Met
- And anything else not mentioned

MEMBERSHIP PROCESS CHANGES

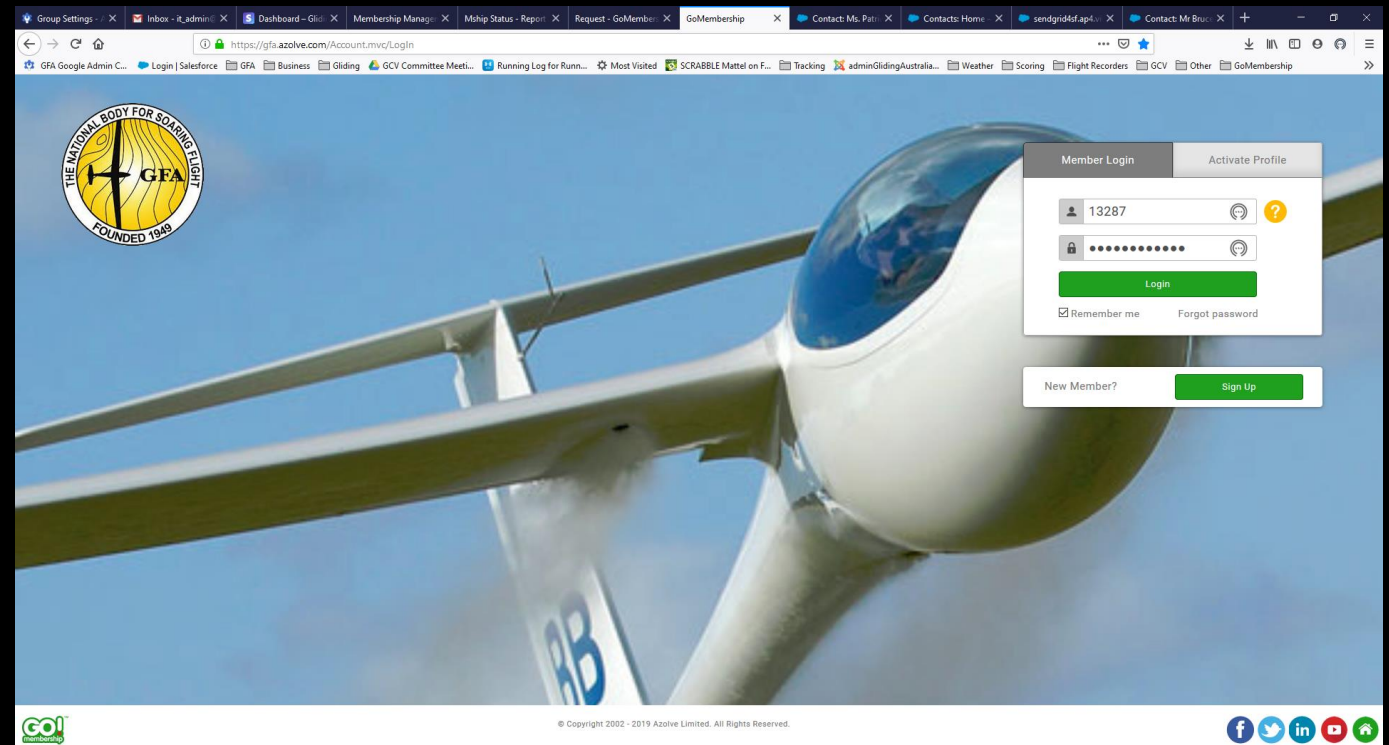
- 2 stage process – register in GoMembership, then buy a membership
- Membership types remain mostly the same (new type for Student Membership separate from Junior membership)
- Membership types offered are restricted by rules for eligibility, eg age (if you are not eligible the option will not be there)
- Self-service for members following email reminders
- Members can download their own profile documents

LOGIN

Username is your existing Membership Number (numeric, no M)

On first entry, "Activate Profile". This allows you to set a password.

There will be a one-time Terms and Conditions page



CLUB ADMIN MENU

A club admin can maintain all their personal data as a member, and also:

Member Profiles

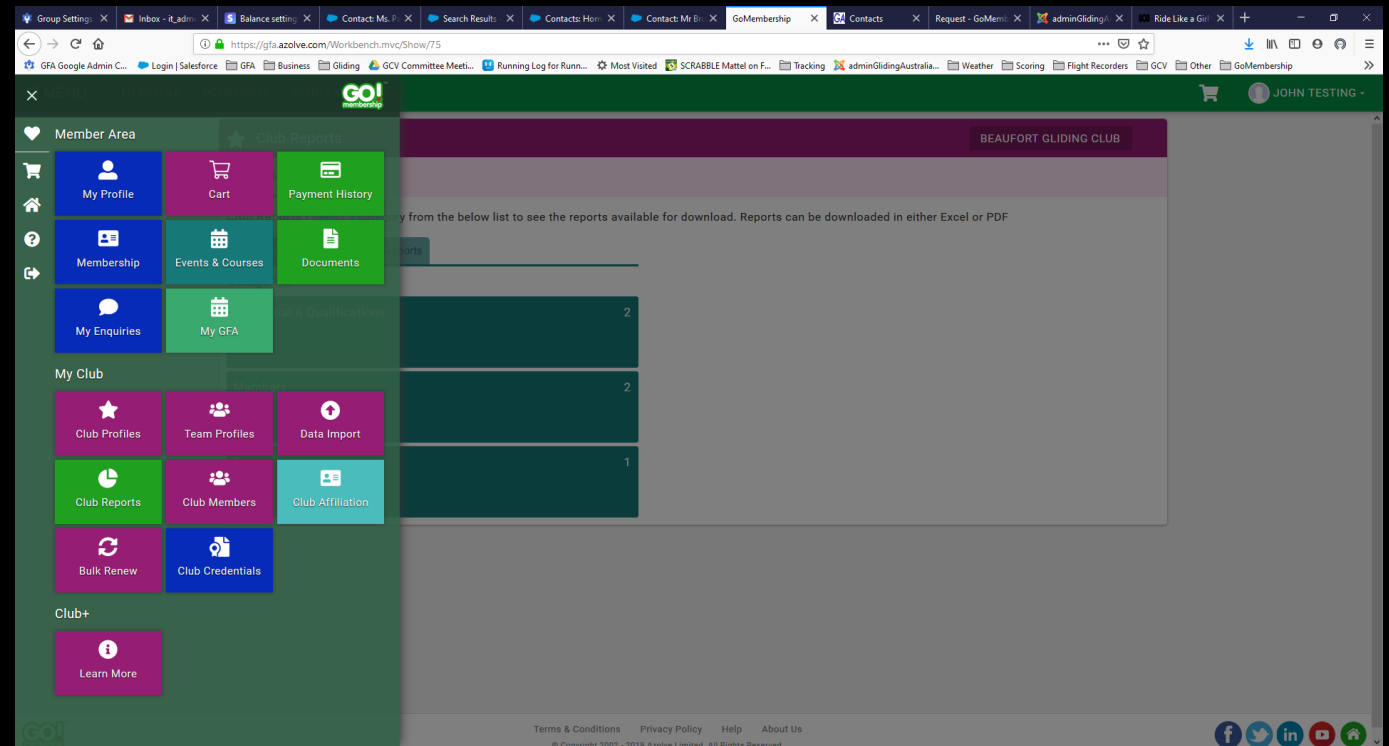
Membership purchases

Club Credentials

Teams

Reports on Club Members

Club Admins have access only to their own Club and members



MEMBER PROFILE

Basic Details

Emergency Contacts

Equality (Diversity, disability)

Credentials and Qualifications

Member Details (more info)

Choose a club (or more than one)

The screenshot displays a web application interface for a member profile. The browser's address bar shows the URL <https://gfa.azolve.com/Workbench/mc/Show/5>. The application has a green header bar with a navigation menu containing 'MENU', 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'. The user's name, 'MARY SMITH', is displayed in the top right corner.

The main content area is divided into three sections:

- Left Sidebar:** Contains a profile card for 'Mary Smith' with a placeholder image, email 'ms@gmail.com', phone '11111', and address '1 New St, Newtown'. Below this are links for 'Active Memberships', 'Notifications', and a 'Create Family' button. At the bottom is a dashed box labeled 'Add New/Existing'.
- MY PROFILE Section:** Has tabs for 'PROFILE', 'MEMBER DETAILS', and 'MEMBERSHIPS'. The 'PROFILE' tab is active, showing a 'Basic Details' form with fields for First Name (Mary), Last Name (Smith), Email Address (ms@gmail.com), Date of Birth (10/10/2006), Gender (Female), Address (1 New St), Line 2, Town (Newtown), State (Vic), Post Code (3456), Country (Australia), Contact Number (11111), and User Name (ms@gmail.com). There are 'Cancel' and 'Save' buttons at the top right of the form. A sidebar on the left of this section lists 'Emergency Contact', 'Equality', 'Opt Ins', 'Credentials', and 'Qualifications'.
- MY CLUBS Section:** Features a 'Select Club' button and a list of clubs. The first club listed is 'MILLICENT GLIDING CLUB' with a 'Member' status and icons for information, email, home, and location.

MEMBER DETAILS

Other names

Occupation

Nationality

ARN

And more...

The screenshot displays a web application interface for managing member details. The browser's address bar shows the URL <https://gfa.azolve.com/Workbench.mvc/Show/5>. The application has a green header bar with a navigation menu containing 'MENU', 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'. On the left side, a sidebar shows the user's profile: 'ms@gmail.com', '11111', '1 New St, Newtown', and 'Active Memberships Notifications' with a notification icon. Below this is a 'Create Family' section with an 'Add New/Existing' button. The main content area is titled 'ADDITIONAL DETAILS' and contains several form fields: 'Other Names', 'Informal Name', 'Nationality', 'Occupation', 'ARN', and a checkbox for 'Do you want the Gliding Australia Magazine posted overseas?'. There is also a 'Date Joined' field with a calendar icon and a dropdown for 'How did you hear about us?' currently set to 'Radio Promotion'. A 'Comments' section with a text area is located below these fields. At the bottom, the 'Medical Status' section has three radio buttons: 'Self-Declaration' (selected), 'Drivers Licence Medical', and 'CASA Medical (or Foreign equivalent)'. On the right side of the main area, there is a purple box for 'MIL LICENT GLIDING CLUB Member' with icons for profile, messages, home, and a group. A right-hand sidebar contains a 'Content Blocking' section with standard settings, a 'Zoom' control set to 80%, and a 'Library' section with links to 'Logins and Passwords', 'Add-ons', 'Options', 'Customize...', 'Open File...', 'Save Page As...', 'Print...', 'Find in This Page...', 'More', 'Web Developer', 'Help', and 'Exit'.

MEMBERSHIPS

Club Admins can pay GFA memberships for their members

Can update member profiles

Can initiate Credentials and Qualifications

The screenshot displays a web browser window with multiple tabs open, including 'Group Settings', 'Inbox', 'Dashboard - Gliding', 'Membership Management', 'Mship Status - Report M...', 'GoMembership - GoMen...', 'Contact Ms. Patricia...', 'Contacts Home - S...', 'Contacts Home - S...', and 'Contact Mr. Bruce...'. The address bar shows the URL 'https://gfa.azolve.com/Workbench/mc/Show/5'. The browser's address bar and tabs are visible at the top. The main content area is titled 'MY PROFILE' and is divided into three sections: 'PROFILE', 'MEMBER DETAILS', and 'MEMBERSHIPS'. The 'MEMBERSHIPS' section is currently active, showing a list of memberships for Mary Smith. The profile section on the left includes a profile picture placeholder, the name 'Mary Smith', email 'me@gmail.com', phone '11111', and address '1 New St, Newtown'. Below this is a 'Create Family' button and an 'Add New/Existing' button. The 'MEMBERSHIPS' section lists three memberships: 'Flying Junior 1 Year Membership' (AUS146), 'Flying AAFC 1 Year Membership' (AUS140), and 'Tow Pilot Only 1 Year Membership' (AUS20). Each membership card displays a 'Benefits' list and a 'More Info' button. The 'MY CLUBS' section on the right shows a 'Select Club' button and a list of clubs, including 'MILLICENT GLIDING CLUB Member'. The footer contains the 'GO! membership' logo, a copyright notice '© Copyright 2002 - 2019 Azolve Limited. All Rights Reserved.', and social media icons for Facebook, Twitter, LinkedIn, YouTube, and Instagram.

Group Settings - Ad... | Inbox - it_admin@... | Dashboard - Gliding... | Membership Managem... | Mship Status - Report M... | GoMembership - GoMen... | Contact Ms. Patricia... | Contacts Home - S... | Contacts Home - S... | Contact Mr. Bruce... | + | - | X

https://gfa.azolve.com/Workbench/mc/Show/5

GFA Google Admin C... | Login | Salesforce | GFA | Business | Gliding | GCV Committee Meeti... | Running Log for Run... | Most Visited | SCRABBLE Mattel on F... | Tracking | adminGlidingAustralia... | Weather | Scoring | Flight Recorders | GCV | Other | GoMembership

MENU | MY PROFILE | MEMBERSHIP | EVENTS & COURSES

MARY SMITH

90048

Mary Smith

me@gmail.com

11111

1 New St, Newtown

Active Memberships

Notifications

Create Family

Add New/Existing

MY PROFILE

PROFILE | MEMBER DETAILS | MEMBERSHIPS

Back to summary

AUS146

Benefits

- Full Flying Privileges within the scope of qualifications and endorsements
- Broad Based Liability Insurance Cover
- Must be a member of an Affiliated Gliding Club
- Must be under 18 years at the start of membership year.

Flying Junior 1 Year Membership

More Info

AUS140

Benefits

- Full Flying Membership within scope of qualifications and endorsements
- Broad based Liability Insurance Cover
- Subscription to Gliding Australia Magazine
- Medical or Self Declaration required...

Flying AAFC 1 Year Membership

More Info

AUS20

Benefits

- May fly towplanes for a GCV Club subject to holding appropriate licence and endorsements
- Intended for those who ONLY fly towplanes. If you also fly gliders, take one of the Flying Memberships
- Medical required as required by licence...

Tow Pilot Only 1 Year Membership

More Info

MY CLUBS

Select Club

MILLICENT GLIDING CLUB Member

GO! membership

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Facebook | Twitter | LinkedIn | YouTube | Instagram

CLUB PROFILE

Club Details and Services

Club members

Club Affiliation

Club Credentials (Ops and AW Audits)

The screenshot shows a web browser window with multiple tabs open. The active tab is 'GoMembership'. The address bar shows the URL 'https://glfa.azolve.com/Workbench/mc/Show/8'. The browser's address bar and tabs are visible at the top. Below the browser window, a green navigation bar contains a 'MENU' icon and links to 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'. The user 'JOHN TESTING' is logged in, indicated by a profile icon and name in the top right corner. The main content area displays the 'Club Profile' for the 'BEAUFORT GLIDING CLUB'. The club's address is '217 Nicholson Street, Abbotsford, 3067'. A 'CLUB CHECKLIST' on the left shows 'CLUB PROFILE', 'CLUB DETAILS', and 'CLUB AFFILIATION' all marked as complete with green checkmarks. The 'Club Profile' section on the right includes a 'Basic Details' tab, a club photo, and a list of details: 'BEAUFORT GLIDING CLUB (G0000042)', 'Club', '217 Nicholson Street', 'Abbotsford 3067', 'Victorian Soaring Association (VSA) Australia', 'plchampness@gmail.com', '03 9337 6095', and 'http://www.beaufortgc.org.au'. A yellow 'Update Details' button is located next to the 'Basic Details' tab.

Group Setting X Inbox - It_admin X Balance setting X Contact: Ms. F. X Search Results X Contacts Home X Contact: Mr. B. X GoMembership X Contacts X Request - GoMembership X adminGliding X Ride Like a Glider X

https://glfa.azolve.com/Workbench/mc/Show/8

GFA Google Admin Center X Login | Salesforce X GFA X Business X Gliding X GCV Committee Meeting X Running Log for Run... X Most Visited X SCRABBLE Mattel on F... X Tracking X adminGlidingAustralia... X Weather X Scoring X Flight Recorders X GCV X Other X GoMembership

MENU MY PROFILE MEMBERSHIP EVENTS & COURSES

JOHN TESTING

Club Profile

★ CLUB PROFILE ○○ CLUB DETAILS ○○ CLUB MEMBERS ○○ CLUB AFFILIATION CREDENTIALS FAMILIES

BEAUFORT GLIDING CLUB
217 Nicholson Street, Abbotsford, 3067

CLUB CHECKLIST

- ★ CLUB PROFILE ✓
- CLUB DETAILS ✓
- CLUB AFFILIATION ✓

Basic Details
Review and update club's basic details

Update Details

★ BEAUFORT GLIDING CLUB (G0000042)

Club

217 Nicholson Street

Abbotsford
3067
Victorian Soaring Association (VSA)
Australia

@ plchampness@gmail.com

03 9337 6095

http://www.beaufortgc.org.au

CLUB REPORTS

A selection of reports are available, but only for the club and its members:

Members Credentials

Members Qualifications

GPC, GTC and Instructors reports

Member Profiles

The screenshot shows a web browser window with multiple tabs open. The active tab is 'Go! Membership' at the URL 'https://gfa.azolve.com/Workbench/mc/Show/75'. The website has a green header with navigation links: MENU, MY PROFILE, MEMBERSHIP, and EVENTS & COURSES. The user is logged in as 'JOHN TESTING'. The main content area is titled 'Club Reports' for 'BEAUFORT GLIDING CLUB'. Below this is a 'Report Summary' section with a message: 'Club Reports | Select a category from the below list to see the reports available for download. Reports can be downloaded in either Excel or PDF'. There are two tabs: 'Standard Reports' (selected) and 'Customer Reports'. Under 'Standard Reports', there is a 'GFA Club Reports' section with a 'Back to Report Categories' link. Below this are five report cards, each with an Excel and PDF icon: 'Membership Status Report' (Shows membership and medical status for all members), 'Member Profile' (Individual Member Profile Report), 'Instructors by Club' (A list of all current members who hold instructor ratings), 'GPC Holders by Club' (A list of all members in the club who hold GPC qualification), and 'GTC Holders by Club' (A list of all club members who hold a Glider Towing Certificate). The footer includes the Go! Membership logo, links for Terms & Conditions, Privacy Policy, Help, and About Us, and social media icons for Facebook, Twitter, LinkedIn, YouTube, and Instagram. Copyright text at the bottom reads: '© Copyright 2002 - 2019 Azolve Limited. All Rights Reserved.'

CREDENTIALS

Credentials are achievements or endorsements. They include Certificates, Endorsements, Medicals, Flight Reviews etc

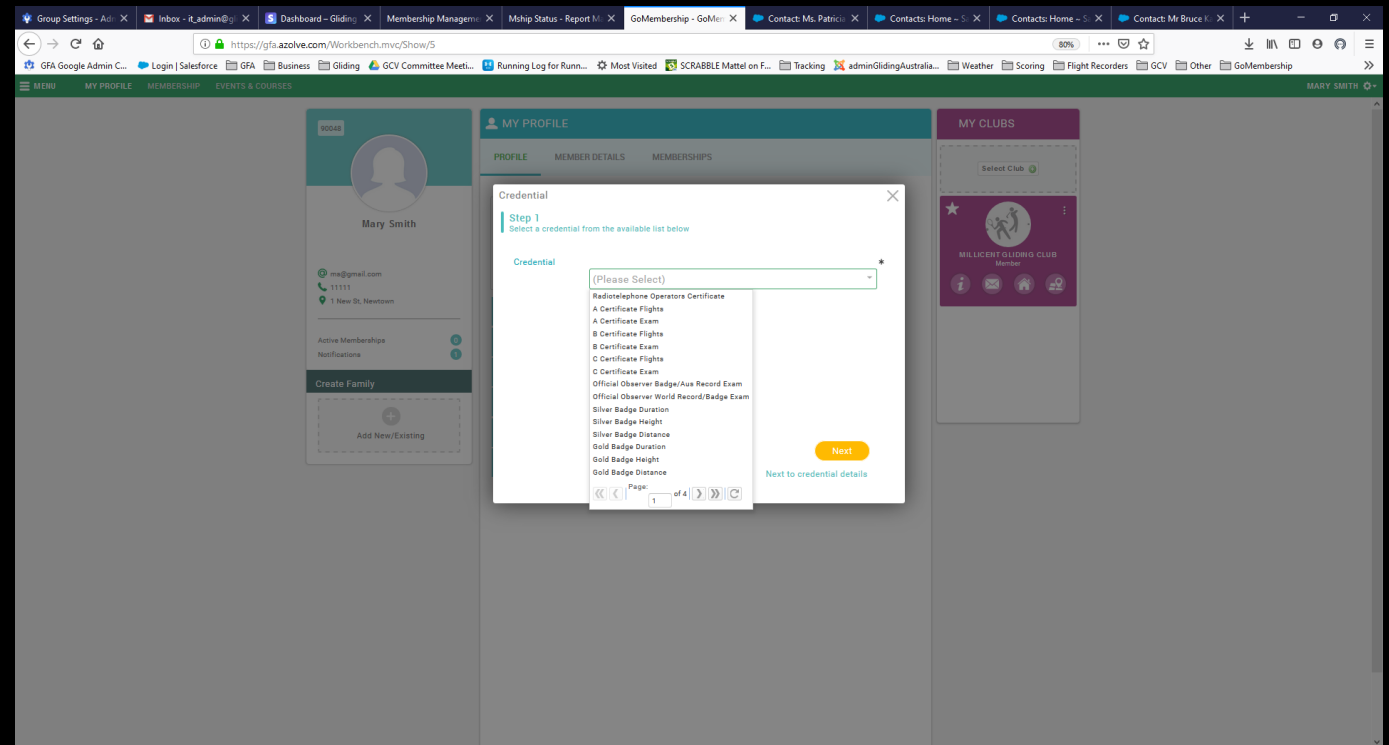
Club Admin can start the process to claim a credential

Must upload documentary evidence to complete a credential

Some Credentials (eg, Gold C Height) count towards a Gold C Qualification

Uploaded documents are checked and the Credential awarded

Some Credentials have expiry dates (Flight Reviews, Official Observer...). Email alerts will be sent



QUALIFICATIONS

Qualifications are achievements that need one or more Credentials

Examples are ABC Certificates, GPC and similar

All Credentials must be completed for a Qualification

Members initiate the process to claim a Qualification

Qualifications are checked and approved

The screenshot displays a web application interface for managing qualifications. The main window is titled 'My Qualifications' and is part of a 'Members Qualifications - In Progress' section. The user profile for Mary Smith (90048) is visible at the top. The form includes fields for 'Qualification Name', 'Qualification Category' (set to 'Gold Badge'), 'Start Date', 'Valid for (Years)', 'Level', and 'Status'. A table below these fields shows the status of various credentials: 'Gold Badge Duration' (Pending), 'Gold Badge Height' (Pending), and 'Gold Badge Distance' (Pending). There is an 'Attachment' section with an 'Upload' button and a table for file names and comments. A 'Submit for Review' button is at the bottom left of the form. A blue information box on the right provides instructions on how to start a new qualification, mentioning the need to select a qualification from a drop-down list and complete the required courses. The background shows a navigation menu with options like 'MY PROFILE', 'MEMBERSHIP', and 'EVENTS & COURSES'.

Members Qualifications - In Progress

My Qualifications
Select the qualification you want to start

Mary Smith (90048)

Qualification Name:

Qualification Category:

Start Date: Valid for (Years): Level:

Credential Name	Valid until	Status
Gold Badge Duration		Pending
Gold Badge Height		Pending
Gold Badge Distance		Pending

Attachment

File Name	Comment

Information on New Qualifications
To start a new qualification you must first select a qualification from the drop down list on the left hand side. In the box below you will then be listed with the required courses that you need to pass in order to meet this qualification. You will not be able to submit this qualification until you have passed all the courses and uploaded supporting evidence in the attachment container at the bottom of this form.
You can log feedback, questions and comments.

CLUB +

Club+ is available as an added product

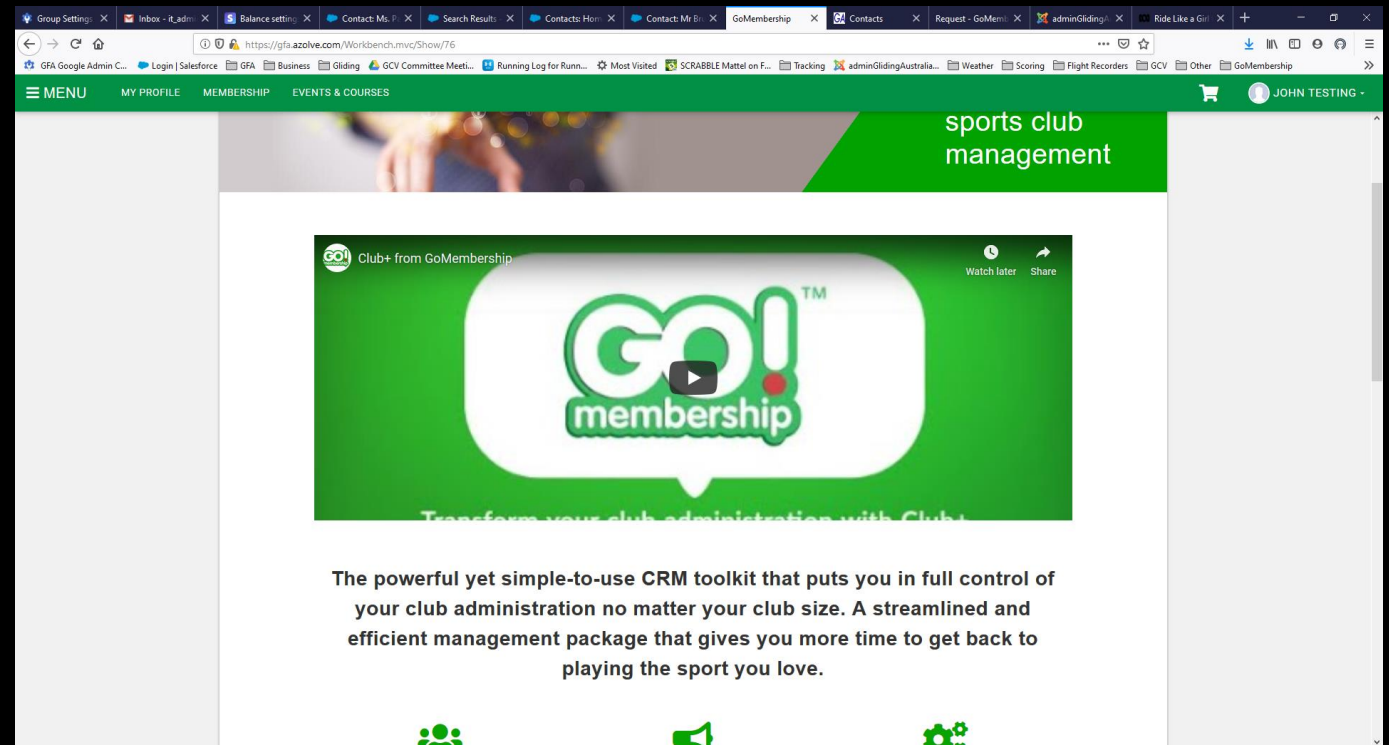
Allows management of club memberships as well as GFA

Clubs can run their own events

Clubs can take payments into their own bank account

Communication with members – bulk email

It is optional and extra, not something GFA recommends for or against.



CHANGEOVER PROCESS

- Membership data will be copied to GoMembership starting 17th Sept 2019
- Renewals will not be available from 17th to 20th Sept
- GoMembership will be available by 20th Sept 2019
- 7 day renewal notices for end September memberships will be sent from GoMembership on 23rd Sept
- New members can join using GoMembership from 18th Sept
- Qualification and Credential Data will be available in GoMembership as soon as possible after 20th Sept. Transfer of this data will be prioritised so that significant Credentials (Medicals, Instructor Ratings, AW Authorities) will be done first.
- This is a big change – please be patient with staff, we are all learning.