

INTRODUCING THE 'DEEMED' SELF-SERVICE PORTAL

Demonstrating meeting Section 12 of the Air Navigation (Aircraft Noise) Regulations 2018

Airservices current 'Deemed' service is moving to a faster and simpler self-service portal on 1 August 2019.

Airservices is a government-owned corporation providing safe, secure, efficient and environmentally responsible services to the aviation industry. As part of its delegated responsibilities, Airservices assists aircraft owners and operators to demonstrate that their aircraft complies with the *Air Navigation (Aircraft Noise) Regulations 2018* (the Regulations).

Airservices has been assisting the aviation industry to meet the Regulations since 1999. The services currently provided by Airservices include:

- Issuing permits to operate without a noise certificate (Section 14(3)(a));
- Determining aircraft are 'Deemed' to hold an Australian noise certificate due to existing international noise certification (Section 12); and
- Testing and issuing aircraft with Australian Noise Certificates (Section 8 and 9).

Airservices completes Aircraft Environmental Assessments for approximately 300 aircraft a year. In 2018, 55% of these assessments were for aircraft which hold existing international noise certification and were assessed as 'Deemed' (under Section 12).

Airservices have worked with the Department of Infrastructure, Transport, Cities and Regional Development (DITCRD) to speed up and simplify the 'Deemed' process for aircraft owners.

Why does the current process need to change?

At the moment, for a 'Deemed' assessment:

- You need to submit an application to Airservices, with a minimum of three items of supporting evidence.
- Assessments take 5-10 business days to be completed by Airservices and returned.

Airservices transition to a self-service portal for 'Deemed' assessments will allow aircraft owners to confirm they meet Section 12 on their own.

For most aircraft, this will:

- Only require access to the aircraft's flight manual (AFM) or pilot operating handbook (POH); and
- Take approximately 15 minutes, or less, per aircraft.

How will 'Deemed' assessments change?

You will no longer need to apply to Airservices for an assessment to confirm that an aircraft holds existing international aircraft noise certification. The self-service portal will help you confirm this yourself.

The Regulations only require that proof of international noise certification is held in the aircraft, in order for an aircraft to be 'Deemed' to hold an Australian noise certificate. This can be through:

- the aircraft's AFM or POH, including any updates or supplements; OR
- the Type Certificate Data Sheet (TCDS); OR
- a signed and dated noise certificate from the manufacturer or another nation state.

The self-service portal will allow you to use your own documentation to check that your aircraft is eligible under Section 12 of the Regulations.

How do I show eligibility under Section 12 ('Deemed')?

You will be required to be able to demonstrate that the documentation for your aircraft confirms existing international noise certification (for the exact aircraft configuration). This can be through the correct page of the AFM/POH, TCDS or your noise certificate, to demonstrate eligibility as 'Deemed'.

Furthermore, owners will no longer need to carry any additional documentation when an aircraft is 'Deemed' to hold an Australian noise certificate, other than the AFM/POH, TCDS or noise certificate in the aircraft.

When does the self-service portal start?

The new 'Deemed' self-service portal will be launched on **Thursday 1 August 2019**. From that date, Airservices will stop providing 'Deemed' assessments.

What happens if I can't confirm eligibility?

Most mass-produced aircraft will be able to demonstrate eligibility for Section 12 using the aircraft's AFM/POH.

If this can't be determined using your AFM/POH, the self-service portal will ask you to contact Airservices for help and advice.

Where can I get help with the self-service portal?

The Frequently Asked Questions (FAQ) page will answer many common questions. This will be available to help you, any time of the day or night. Airservices will also update the FAQ page regularly with any new questions that are being frequently asked.

After the self-service portal is released, Airservices staff will also be available to help you through the transition, by phone and email.

How do I apply for other Aircraft Environmental Assessment services?

The process for applying for an Australian Noise Certificate or a Permit to Operate without a Noise Certificate will not change. You will still need to complete the application form via the Airservices website, and submit any requested evidence, as usual.

What if I don't know what I need?

Airservices website explains the various options available to aircraft owners in order to comply with the Regulations. This is shown on the main page: [www.airservicesaustralia.com /services/assessment-of-environmental-regulations-for-aircraft/](http://www.airservicesaustralia.com/services/assessment-of-environmental-regulations-for-aircraft/)

If you aren't sure, the self-service portal is also setup to help you identify which service you may need. If in doubt - answering the first few questions on the portal will help you.

I know that my aircraft has international noise certification. Do I need to use the new 'Deemed' self-service portal?

No. The self-service portal is there to help you, when you need it.

If you know your aircraft's AFM/POH has noise certification information and you can find the correct page (if asked) – then you don't need to use the portal.

We do, however, recommend that you use the self-service portal if it is your first time identifying if your aircraft is 'Deemed'.

I'd like something in writing so I can remember my outcome. Can Airservices help?

You may want a record of the outcome of your self-assessment from the new 'Deemed' self-service portal.

This can be easily obtained by simply printing a copy of the responses and outcome of the self-assessment, before closing the portal.

Further information

If you have questions or comments about the new 'Deemed' self-service portal, please:

- learn more at [www.airservicesaustralia.com /services/assessment-of-environmental-regulations-for-aircraft/](http://www.airservicesaustralia.com/services/assessment-of-environmental-regulations-for-aircraft/)
- contact the Aircraft Noise Assessment team by email at noise.assessment@airservicesaustralia.com

**Information contained in this fact sheet is subject to change without notice. Visit [www.airservicesaustralia.com /services/assessment-of-environmental-regulations-for-aircraft/](http://www.airservicesaustralia.com/services/assessment-of-environmental-regulations-for-aircraft/) for the latest information.*